



Hello

We're excited about your visit, and hope the tips in here help you have a really special time.

We will email you an information guide a few days before the performance. It will include a link to an updated version of this document with photos from the 2019 event. It will also include some information about the performance itself and a guide to where to eat and how to get to the venue.

To help you to plan your visit, these are the performance timings:

- 5pm – the venue gates open
- 7:30pm – the performance begins
- 8:45pm – there is a 35-minute interval
- 9:20pm – Act two begins
- 10pm – the performers bow at the end of the show

The staff at the event are there to help – if you have any questions, just ask. You can contact our box office by phone on 02 9318 8200 or email us at customerservice@opera.org.au.

1

When you arrive at Handa Opera on Sydney Harbour, you will travel down a path toward the event entrance.

The colour of the walls will be bright pink and red this year.



2

If you already have your tickets you may enter the venue. If you don't already have your tickets you will have to wait in a queue to collect your tickets from the box office.

The front of the box office will be a light brick colour and will have a large sign above the windows which says "Box Office" which will be lit up by lights.



3

If you need any assistance our friendly Front of House staff and Volunteers are here to assist.

Our Front of House staff will be wearing a white shirt with a black bow tie and our volunteers will wear a red shirt.



4

You will walk down a hill or along a path through the event gates. You will be asked to present your ticket which will be scanned by one of our friendly staff.

As you enter the venue you will hear some background music.



Sections A – E



Sections F - I

5

There are wheelchair accessible bathrooms available on each level of the venue to the right of the stage.



Venue to the right of the stage – toilets on each level with lift access upon request (ask one of our friendly Front of House staff)

6

Male and Female bathrooms are also located on the ground level of the venue to the left of the stage (These bathrooms are not wheelchair accessible).



Venue to the left of the stage – toilets on ground level only.

7

You will walk further along a path until you reach the grandstand.

You may be approached by one of our friendly ushers who can help to direct you to your seat.

If you arrive early you might like to explore the venue or relax and take in the stunning view before heading to your seat.



8

Or you might like to get some food from one of our 5 dining venues.



Northern Cantina



Northern Terrace



Southern Terrace



Qantas Garden Bar



*Travel Associates Platinum Club.
Pre-booking essential, speak with Box Office or the Platinum Club host on the door.*

9

The venue is outdoors so as the sun sets it will become darker and cooler.

There's no compulsory dress code – wear what you'll feel comfortable in. It can get cold in the evening, so consider an extra layer. Remember, you're seeing a show on an outdoor stage – bring warm and waterproof clothing!



10

Bells will ring at 7:15pm and an announcement will be made over the loudspeaker; the performance will start in 15 minutes.

Walk toward the grandstand and take your allocated seat.



11

There will be a 'quiet space' available should you need some time away from crowds. The location of this space is yet to be confirmed but will be a short walk from the grandstand.

12

You will see the set for the show and hear some music.

The performers are waiting backstage.



13

Soon the show will start and you will hear the orchestra tuning their instruments.

The orchestra is in a hidden room beneath the stage.



14

The Performers will come onto the stage and begin singing and dancing.



15

At approximately 8pm you will see and hear fireworks coming from behind the stage over the water.

These symbolise the end of the song "America".

If you have brought headphones you might like to put them on before this point in the performance.



16

Sensory Note: People will likely clap before, during and after the performance.

People might also shout, whistle or stamp their feet.



17

At 8:45pm the music will stop and interval will start.

You are welcome to walk around the venue - it is a good opportunity to go to the bathroom or order some food or a drink.



18

Bells will ring at 9:05pm and an announcement will be made over the loudspeaker; Act 2 of the performance will start in 15 minutes.

Walk toward the grandstand and take your allocated seat.



19

You will see the set for the show and hear some music.

The performers are waiting backstage.

Soon act 2 will start and you will hear the orchestra tuning their instruments.



20

At approximately 9:55pm you will hear a loud “bang” which is a special effect (replicating gun fire). This is the part of the show where one of the characters is ‘shot’.

If you have brought headphones you might like to put them on before this point in the performance.

21

At the end of the show you can make your way toward the exit gates past the box office and to your chosen method of transport to get home.

There will be a crowd leaving the venue all at the same time and it can be quite busy on the path, you are welcome to stay in your seats to wait for crowds to ease.



Thank you for coming to see us, and we hope you had a lovely time.

If you have any questions, get in touch:
customerservice@opera.org.au
02 9318 8200
opera.org.au/harbour